# Center for Health and Cancer Prevention & Virginia Colonoscopy

1301 First Colonial Rd Suite 201 Virginia Beach, VA 23454 PH: 757-412-4919

DATE OF APPOINTMENT:	CHECK-IN TIME:		
	PROCEDURE TIME:		

### What is Included in this Packet:

- 1. Welcome to our Practice Letter
- 2. Patient Registration Form
- 3. Medication Reconciliation Form
- 4. Medical Records Release
- 5. Written Disclosure and Cancellation Form
- 6. List of Insurances we DO and DO NOT Participate With
- 7. Prep Instructions

Please call us at (757) 412-4919 if you haven't received any of these forms. Please visit our website at <a href="https://www.virginiacolonoscopy.com">https://www.virginiacolonoscopy.com</a> for informational videos on what to expect the day of your procedure and preparation advice for your colonoscopy or endoscopy.

\*\*\*\*Please arrive 30 minutes prior to your appointment with your ID, Insurance Cards, and Completed Paperwork. Ensure that you have registered to the Patient Portal <u>prior</u> to your check-in\*\*\*\*

Email address Patient Portal Invitation was sent to:	

### **Important: Please Read**

Colonoscopy and endoscopy are very safe procedures. In experienced hands, the overall complication rate is less than 1 in 1,000 (serious complications include but are not limited to: bleeding, perforation (tearing of the bowel wall), and cardiac or respiratory complications). Colonoscopy is therefore about 99.99% safe. Colon cancer on the other hand affects 1 in 19 people in the United States, with a 40% mortality rate in the first 5 years. Colonoscopy has been shown in some studies to reduce the risk of developing colon cancer by over 90%. While there is a very small but definite risk of serious complication during a colonoscopy, it is overshadowed greatly by the risk and complications of colon cancer. Dr. Berger and the anesthetist will answer any further questions you may have regarding your procedure prior to the procedure. If you have any immediate questions regarding the risks of the procedure, please be sure to ask our staff.

### Virginia Colonoscopy & Center for Health and Cancer Prevention 1301 First Colonial Rd, Suite 201, Virginia Beach, VA 23454

Tel: 757-412-4919 Fax: 757-412-4898 https://www.virigniacolonoscopy.com

### Welcome to our Practice!

Thank you for choosing Virginia Colonoscopy & Center for Health and Cancer Prevention. We would like to take this opportunity to provide you with some general information about our practice.

<u>Medical service provision</u>: Dr. Keith Berger or Dr. Beth Jaklic will be performing your procedure. Dr. Berger is a board-certified gastroenterologist with over 30 years of experience in clinical practice. Dr. Jaklic is a board-certified Colon and Rectal Surgeon with over 19 years of experience in clinical practice. Our office is dedicated exclusively to screening and prevention of colorectal and gastrointestinal cancers. We are committed to providing high quality, cost effective, safe, and accessible service aimed at reducing or preventing GI cancer risk. Because of our specialized expertise, all general patient management issues will be handled through your primary care physician. Dr. Berger and Dr. Jaklic do not actively treat patients, manage hospital admissions, or otherwise manage care beyond providing diagnostic consultation and performing diagnostic services such as colonoscopy and endoscopy.

<u>Change in Medical History</u>: We are committed to providing you with safe, high-quality care. If your medical history- such as a new diagnosis, a change in medication regimen or a recent hospitalization has changed since the time you first scheduled your procedure, please notify us prior to your appointment so we can update your records.

<u>Patient Rights and Responsibilities:</u> As our patient you have rights and responsibilities. This policy is available to you upon request from our office staff at any time before, during or after your visit. It is also available for review in our front lobby area.

Appointment details: Please bring your driver license and insurance card with you at the time of service. You can expect to be in our office for approximately 1 ½ to 2 hours. We strive to run on schedule. However, because we are committed to providing each patient with the individual attention he or she requires, on occasion we may run into circumstances beyond our control. We ask for your patience and will keep you informed if a delay occurs. If your procedure involves sedation, be sure that you arrange a family member or friend to drive you home. Once you arrive home, you should plan on resting quietly for the remainder of the day.

<u>Appointment preparation</u>: If you are having a colonoscopy, you will be drinking an oral preparation solution to cleanse your system. This solution works differently on each patient therefore it may take minutes or hours to take effect. Please make sure you always have quick access to a bathroom after taking the prep solution.

The success of your colonoscopy is highly dependent upon careful pre-procedure preparation. Please be sure to refer to the patient instructions for detailed instructions.

<u>Your privacy</u>: We understand that medical information about you and your health is personal. We are committed to protecting your medical information. We create a record of the care and services you receive to document your care and reference by you and your primary care physician as well as to comply with certain legal requirements. Protection of your medical information applies to all records of your care generated by this office, whether made by office personnel or the physician.

You may request a copy of our full confidentiality statement for your review.

<u>Still have questions?</u>: We are always happy to provide answers and alleviate any of your concerns. We are available Monday-Friday 8:00 AM to 4:00 PM to answer any questions you may have about your upcoming appointment. **Please do not hesitate to call us**- our goal is to ensure that your experience with our practice is as stress- free as possible!

<u>Have a grievance or complaint?</u>: We are committed to providing the highest quality of care. If you have a complaint or grievance relating to your experience at CHCP, please contact us at (757) 412-4919 and we will provide you with information about how to officially file said complaint and/or speak with our Manager to ensure that your concerns are addressed.

Please note: We are required by law to notify you that this facility does not honor Advanced Directives with regards to Do Not Resuscitate clauses.

# VIRGINIA COLONOSCOPY & CENTER FOR HEALTH AND CANCER PREVENTION

#### **Patient Registration**

Patient Name: Last:			F	irst:			M.I			
Addres	ss/C	City/	State	e/Zip:						
Phone	#			Cell Phone #					Sex: Male / Female	
Email:				Birthdate:				Number of Children:		
Ethnicity: Hispanic or Latino / Not Hispanic or Latino					Marital Status: Single / Married / Widowed / Divorced					
Race: Asian/ Black or African American/ White					Primary Language:					
Rate y	your	rove	erall h	nealth on a scale of 1-10 (with 10 be	eing the b	oest)				
Any of	ther	hea ' hea	alth c	oncerns not covered above?						
Any o	ther	· que	estior	n goals you have? ns or concerns you have?						
What How o	are did y	you /ou l	hobb hear	bies/interests?about us?						
□ <b>Y</b>			N	Have you tried losing weight?		Υ		N	Are you interested in losing weight?	
□ <b>Y</b>			N	Have you succeeded? Amt. Lost:lbs		Υ		N	Are you interested in developing a health program?	
Emplo	yer_				W	ork I	hon	e #_		
Emplo	yer	Add	dress	<b>3</b>						
Spous	e			Bir	thdate				Phone #	
Spouse Employer							Phone #			
Emerg	enc	y C	onta	ct / Relation:					Phone#	
diagno	stic	fees	s. We **		ion Patho red lab fo ce compa	ology or us ony to	, Auro to sei verif	ora D nd yc y cov	verage information.********	
Subscriber Name					Grou	ıp# o	r Nar	ne		
Relatio	nsł	hip t	to Su	bscriber: Self / Spouse / Child /	Other _					
Secondary Insurance				Polic	y#					
Subscriber Name					Grou	ıp# o	r Nar	ne		
Relatio	nsh	hip 1	to Su	ıbscriber: Self / Spouse / Child /	Other					

I request payment of authorized health insurance benefits be made to me or on my behalf to the providers at Virginia Colonoscopy and CENTER FOR HEALTH & CANCER PREVENTION for services rendered to me. In the event of default, I agree to pay the balance and all costs of collection, including attorney's fees in the amount of 33.5% of the total amount due when turned over to collections. Insurance authorization and assignment of benefits is effective until revoked. If health care workers expose themselves to my body fluids, I agree to have my blood tested for any infectious disease, which might be transmitted.



Patient Name:	DOB:	Date:
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### **MEDICATION RECONCILIATION FORM**

Allergies (Medications, Foods,	Dyes, or Latex)	:			]	☐ No Known	Allergies
Active Medicat	ion List: List be	low all med	icines, vitami	ns, and herba	l products	AT DISC	CHARGE
☐ Confirmed with patient in p	Continue at Discharge	Do <b>NOT</b> Take upon Discharge					
Medication Name	Dosage	Route	Frequency	Last Dose	Reason for Med		
☐ Please Check if Taking No	Medications	lı	nformation ol	otained by:	☐ Patient ☐ Fam	ily/Caregiver	
New Medicines Prescribed	for Patient at T	ime of Discl	harge No	otes:			
MD Signature		PACU Si	gnature		□ Copy G	iven to Patien	t

# CENTER FOR HEALTH AND CANCER PREVENTION & VIRGINIA COLONOSCOPY

1301 First Colonial Rd, Suite 201 Virginia Beach, VA 23454 Phone 757-412-4919 Fax 757-412-4898

### MEDICAL RECORDS RELEASE

		Patient		
Name	Last	First	M.I.	Maiden
	Lasi	FIISL	IVI.I.	Walden
	Birth	date		
AUTHORIZATION TO RELE Insurance Carrier only is her for Health & Cancer Prevent	eby given to Dr.			e Physician and/or your n Virginia Colonoscopy & Cente
	ven to other phys	sicians, healthcare	facility or when re	copy & Center for Health and ecords are requested for the
Signature of Patient or Gu	ardian		Di	ate
orginature of Fationic of Gal	ar Grair		٥.	
		is effective until ref friend to have the section bel	access to you	atient. ur records, please fill ou
	ing statements,	and other written in	formation concer	cluding intake forms, chart note ning my health and treatment or company.
Person/Company:				
Address:				
City:		State:	Zip C	Code:
Telephone:	Fa	x:	Email:	
Signature of Patient or Gua	ardian		Da	ate
	This authoriza	ation is valid until:		

Date

## Center for Health and Cancer Prevention & Virginia Colonoscopy

1301 First Colonial Road Suite 201 Virginia Beach, Virginia 23454

### WRITTEN DISCLOSURE FORM

Virginia law requires that we disclose to you our investment interest in the entity to which you are being referred for medical treatment. Keith E. Berger, M.D. and Beth Jaklic, M.D. have an investment interest in Virginia Colonoscopy & Center for Health and Cancer Prevention, PC, a Virginia limited liability company (the "Company") with its principal place of business located at 1301 First Colonial Rd, Virginia Beach, VA. The Company wholly owns Virginia Colonoscopy & Center for Health and Cancer Prevention (the "Surgery Center") located at 1301 First Colonial Rd.

You have the right to obtain the items or services for which you have been referred from the Surgery Center or from the provider or supplier of your choice.

We have provided for you below the names and addresses of two alternative sources of health care items or services available to you.

<u>Gastroenterology, Ltd.</u> Gastroenterology Consultants, Ltd. 1717 Will O Wisp Dr #200, Virginia Beach, VA 23454 1925 Glenn Mitchell Dr # 102, Virginia Beach, VA 23454

To acknowledge your receipt of this written disclosure form, we request that you please sign this letter on the space provided below so that we may have an accurate record that you have been informed pursuant to Virginia law of our investment interest in the Surgery Center to which you are being referred.

Patient's Initials

### **ELECTRONIC MEDICAL RECORD**

Our practice uses AthenaNet a prescription system and electronic medical record that allows prescriptions and related information to be exchanged between my providers and the pharmacy. The information sent between these systems may include details of any and all prescription drugs I am currently taking and/or have taken in the past.

Our practice has a policy on patient rights and responsibilities and privacy rights. You may request a copy of these policies at any time from our front office staff.

**Patient's Initials** 

#### **CANCELLATION POLICY**

Please note that, based on your reserving a date and time for your procedure, we will reserve office time, support staff and a nurse anesthetist for your procedure. Due to the nature of the procedure and the necessary prep time, it is difficult or impossible to reassign your appointment time if you choose to cancel. Virginia Colonoscopy & CHCP reserves the right to charge a \$250 cancellation fee if a PROCEDURE is cancelled less than 5 business days prior to the date of your procedure. Virginia Colonoscopy and Center for Health and Cancer Prevention reserves the right to charge a \$50 cancellation fee if a CONSULTATION is cancelled less than 24 hours prior to your appointment.

**Patient's Initials** 

### **SPECIMEN LAB FEES**

Biopsies or specimens may be collected during your procedure. These samples are sent to off-site labs (Dominion Pathology Laboratories, LabCorp, Sentara, or Aurora Diagnostics). They are separate companies and thus any bills or fees originating from the testing of these samples is your responsibility. If you have any questions regarding your statement, please call the company where the bill originated from. If you prefer which lab your samples should be sent to, please let us know when you check in for your procedure.

Patient's Signature and Date

### VIRGINIA COLONOSCOPY & CENTER FOR HEALTH AND CANCER PREVENTION

Carolyn Aros, PA

Keith Berger, MD Beth Jaklic, MD Kelly Lewis, PA Ph. #: (757) 412-4919 Fax #: (757) 412-4898

### **Attention Patients**

### Insurances we **DO** participate with:

Insurance Provider Insurance Package
Humana PPO and PFFS

BCBS HealthKeepers and all other plans except Medicaid

Tricare Select and Tricare for Life
Aetna All plans except Medicaid
United Healthcare PPO, Choice, Choice Plus
Optima All plans except Medicaid

Medicare Cigna

\*\*Secondary Insurance Providers We accept all secondary insurances

We <u>DO NOT</u> participate with the following insurances listed below. If you come in for the procedure and you have one of these insurances, we <u>will not be able to see you</u> or <u>you will have to pay for the service</u> as a self-pay patient prior to your appointment.

#### Insurances we **DO NOT** participate with:

Insurance Provider Insurance Package

Humana HMO
Tricare Prime
Aetna Better Health

United Healthcare HMO, Community Care, and Dual Complete

Magellan Complete Care of VA

Optima Family Care and Community Care

AARP Medicare Complete

Molina Medicare Advantage Plans and Medicaid
BCBS Commonwealth Coordinated Care Plus and
HealthKeepers PLUS (Medicaid version)

Please make sure to check your insurance card and **call us prior to your appointment** at (757) 412-4919 if you have any questions or concerns.

#### **SELF-PAY DISCOUNT**

If you are interested in our self-pay, same-day, discount, please contact us at (757) 412-4919 or email us at <a href="mailto:info@chcponline.com">info@chcponline.com</a> for more information.

Thank you,

Virginia Colonoscopy & Center for Health and Cancer Prevention

Patient Signature Date